QORU | quality and outcomes of person-centred care research unit

Date: ***2nd April 2012***
1:25pm - 4:45pm

HOW CAN WE MAKE THE BEST USE OF INFORMATION ON OUTCOMES?

Health and social care policy currently puts considerable emphasis on 'outcomes'. The new outcomes frameworks for health and social care have at their core patient reported outcome measures (PROMS) and measures of social care-related quality of life. But to what extent do these measures really reflect 'outcomes' for people with long-term conditions? How can we make best use of these outcome indicators? What other information do we need to interpret them?

The Department of Health funded policy Research Unit in Quality and Outcomes of person-centred care (QORU) is holding a seminar on 2 April 2012 at LSE to bring together interested parties to discuss how we can improve the quality of services through use of 'outcome' data that is increasingly becoming available, but has yet to be fully integrated into health and social care management processes.

The seminar is free of charge but places limited so make sure to register to avoid disappointment by contacting ***Esther Sidley*** *at pssru@lse.ac.uk or on* ***020 7955 6529*** *to receive further information and to book your place at the event.*

Location: Wolfson Theatre, LG.01, New Academic Building, **L**ondon **S**chool of **E**conomics

University of Kent

LSE THE LONDON SCHOOL OF ECONOMICS AND POLITICAL SCIENCE

UNIVERSITY OF OXFORD

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Timetable

1.25 Introduction

1.30 Professor Ray Fitzpatrick (QORU, University of Oxford) on "PROMS For Patients – The Neglected User"

Patient reported outcome measures are now an established measure of outcome. Research has begun to evaluate systematically whether PROMs can improve professionals' and providers' decision-making. Less research has considered whether PROMs can improve patients' and users' own decisions and choices. This paper considers ways in which PROMs might help patients' decisions.

2.00 Professor Crispin Jenkinson (QORU, University of Oxford) on "Using Measures of Outcomes For Carers"

Many people with long term conditions are cared for by family members and friends. Evidence suggests that such informal carers may disregard their own health and well-being and this can have an adverse effect on morbidity and quality of life. This paper explores the extent caring may influence health, and to what extent health care services may mediate this effect as assessed by carer reported burden and quality of life.

2.30 Professor Julien Forder (QORU, University of Kent and LSE) and Juliette Malley (QORU, University of Kent and LSE) on "Using and Interpreting Social Care Outcomes: The ASCOT Measure'

Surveys of service users and patients provide information about people's service-related quality of life. Can this information be used to assess the performance of authorities and further the cost-effectiveness of their services? We develop and trial a method to generate indicators of authority performance and produce estimates of the cost-effectiveness of home care services using data from the most recent Adult Social Care Survey and a special survey of home care users. We are able to compare the performance of authorities and assess the probability that home care is cost-effective. We discuss how this information may be useful for commissioners.

3.15 Break

3.45 Panel and discussion: "Making Best Use Of Evidence About Outcomes"

The aim of the panel discussion is to share different perspectives and to identify ways in which use can be made of the outcomes data that are becoming available to ensure that they are used to best effect. Panel members include Stephen Johnson (Department of Health lead on Long Term Conditions); Kirstie Haywood (Warwick School of Health and Social Studies) ; Tim Ward (Cumbria Social Services); Ray Fitzpatrick (QORU); Ann Netten (QORU)

4.45 Close

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